



From: Karrie Leblanc
Sent: September 15, 2008 12:49 PM
To: Cheryl Cran
Subject: RE: Manulife Securities presentation

Cheryl,

I wanted to send a big thank you for your very successful presentation at our staff meeting. Your presentation kept everyone entertained and engaged while presenting very practical information. I appreciate that you took the time to learn more about our organization and the employees who attended the meeting in order to customize your presentation. The tailored material you included was very well received and enhanced the delivery for everyone in attendance. I hope to have the pleasure to work with you again and would highly recommend you as a presenter.

Thank you and best regards,
Karrie LeBlanc

Karrie LeBlanc
Director of Business Management
Manulife Securities



-----Original Message-----

From: Davis, Jeffrey
Sent: March 28, 2008 11:51 AM
To: Gausman, Diane; Cran, Cheryl
Subject: Re: Big Thanks!

Cheryl,

I want to add my thanks as well. You would have smiled the last two days if you stayed for the balance of our meeting. We related many examples on how our sensitivity to generational differences in addition to personality types will help improve our one on one and team communication.

Thank you very much,

Jeff

-----Original Message-----

From: Gausman, Diane
To: Cran, Cheryl
Sent: Mar 26, 2008 6:51 PM
Subject: Big Thanks!

Cheryl,

Just wanted to drop you a line and thank you again for today. Everyone said how much they took away from the workshop today and that they really enjoyed it. Hope you had a good flight home and I wouldn't be surprised to see you back here in the near future. Again, thanks for everything. Diane

Diane Gausman
Manager, Sales Training and Development
MedImmune, Inc.



Office of the Auditor General of Canada
Bureau du vérificateur général du Canada

From: Wheeler, Susan
Sent: Wednesday, September 17, 2008 11:11 AM
Subject: RE: Cheryl

Cheryl was great! She hit exactly the right balance between serious content and entertainment. Her messages about teamwork, communication and leadership were all good and very well presented. My impression was that the audience was with her right from the beginning and she held everyone's attention until the end.

Regards, Susan

Susan Wheeler
Principal, Communications | Directrice principale des communications
Office of the Auditor General of Canada | Bureau du vérificateur général du Canada